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Pain Points

Multiple Touchpoints

Employees are required to visit multiple platforms and portals to search, apply, and check on jobs.

Unclear Status

After applying, candidates struggle to follow the ambiguous hire timeline.

Unintuitive Search

Searching for roles delivers a variety of results, some less relevant than others.

Poor Communication

Reaching out to recruiters, teams, and hiring managers can be undependable via email alone.

Redundant Application Steps

Filling out the same information for every application can become repetitive and tiresome.

Inconsistent Job Details

Some roles provide more details than others - including the hiring manager and team.



Opportunities

Everything in One Place

Searching, applying, and application tracking should live in a single place.

Visual Hire Timeline

Visually convey where candidates are in the process along with the status of their application.

Job Suggestions & Recruitment

Suggest open roles based on job preferences and allow employees to open themselves to recruitment.

Communication Preferences

Offer multiple forms of reliable communication for employees to ensure correspondence.

Single-Click Application

With Workday profiles, resume uploads, portfolio links, and more, applications can be much more streamlined.

Role Transparency

Make employees aware of a role's job level, salary, flexibility type, team, and hiring manager.



Current Timeline

Discovery

- Visit My Disney Career and search
- Ask colleagues about open positions
- Watch Slack for position postings
- Network within the company

Application

• Fill out information in Workday form

Notification

- Receive confirmation email
- Check Workday for application updates
- Await notification for an interview
- Receive little to no communication

Interview

- Phone Screening with recruiter
- Proceed with further interviews

Offer / Rejection

- Receive phone call or email with offer
- Communications occur over phone or email
- Accept role on Workday



Future Timeline

Discovery

- Visit My Disney Career and search
- Ask colleagues about open positions
- Watch Slack for position postings
- Network within the company
- Be approached by recruiters
- Mark self as "Interested" for new opportunities

Application

Apply with one-click using existing information

Notification

- Receive confirmation email
- Check Workday for application updates
- Receive notification
 updates whenever there
 is a change in
 application status
- Get notified if no longer in consideration

Interview

- Phone Screening with recruiter
- Proceed with further interviews
- Prepare and view interview details online

Offer / Rejection

- Receive phone call or email with offer
- Accept role on Workday
- Communications occur over candidate's preferred method
- Instant Message thread between candidate and recruiter



Visualizing the Experience

Career & Jobs Portal

Your Career Portal

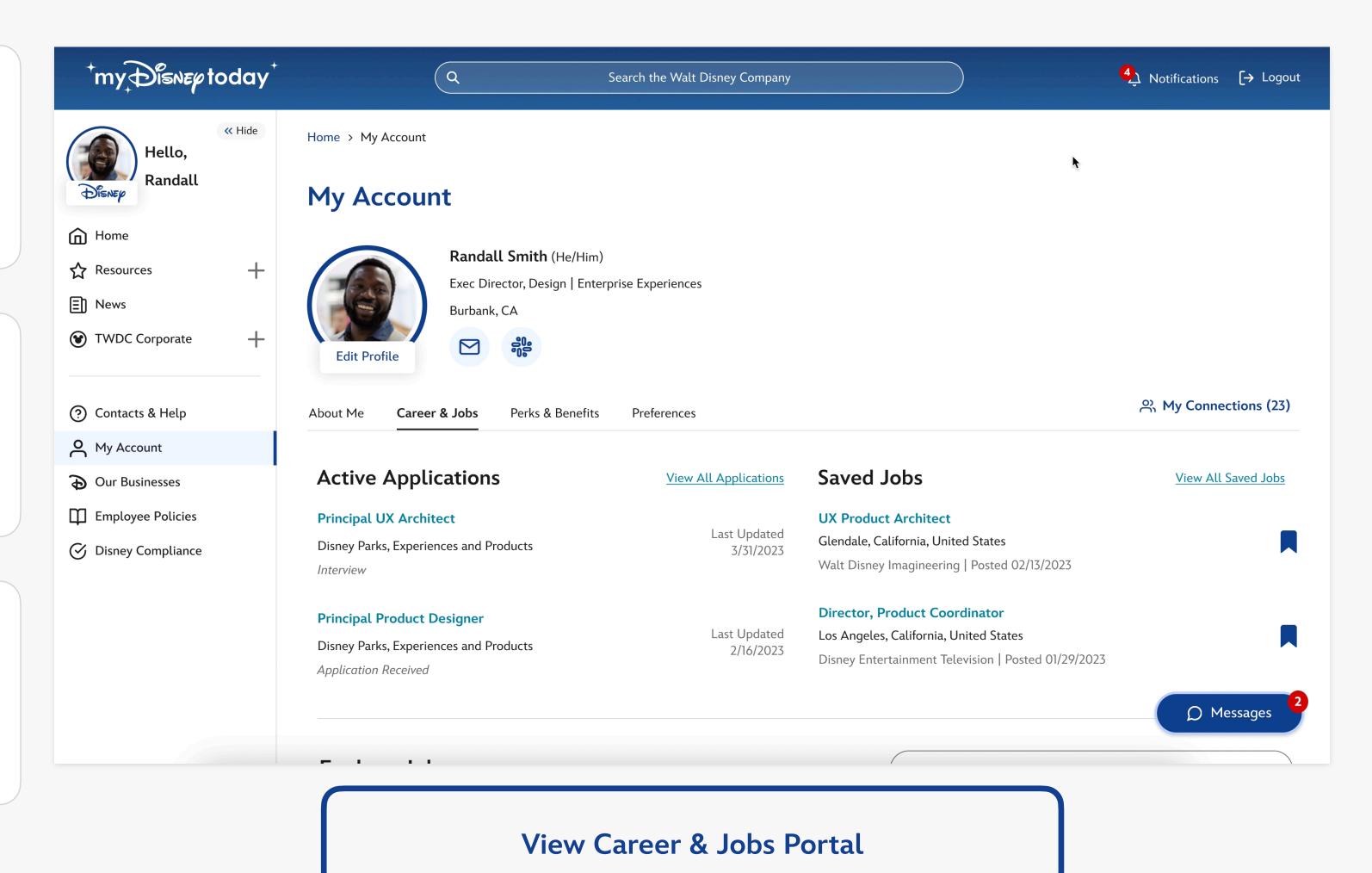
This dynamic tab is the entrance to internal mobility opportunities such as applications and open roles.

Messages

A chat feature helps connect you directly with the recruiter instead of relying on email, Slack, or Teams.

My Disney Career Collaboration

On this tab we collaborate with MDC by displaying your saved roles, suggested job data, and search-ability.



Humanizing the Internal Mobility Experience

Application Page

Job Details

Clearly remind candidates of the position's details including the application that they submitted.

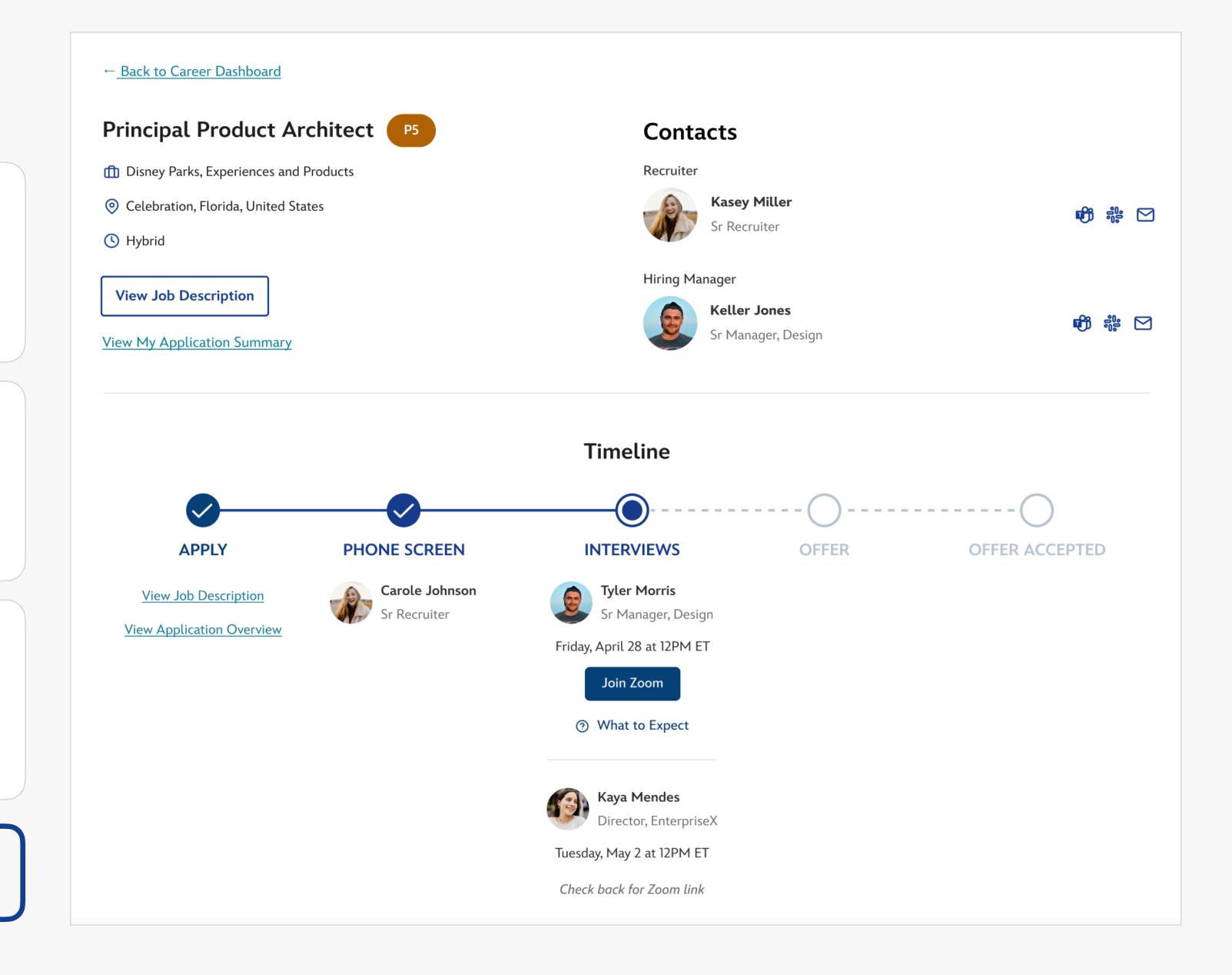
Contacts

Create an amiable relationship with candidates and recruiters/hiring managers with photos and contacts.

Interactive Timeline

Support candidates through the hire process with a visual, interactive timeline, their position, and resource links.

View Application Page



Humanizing the Internal Mobility Experience

Learning & Development

Leader Conversations

Quick and easy access to EOY and feedback conversations between employees and their leader.

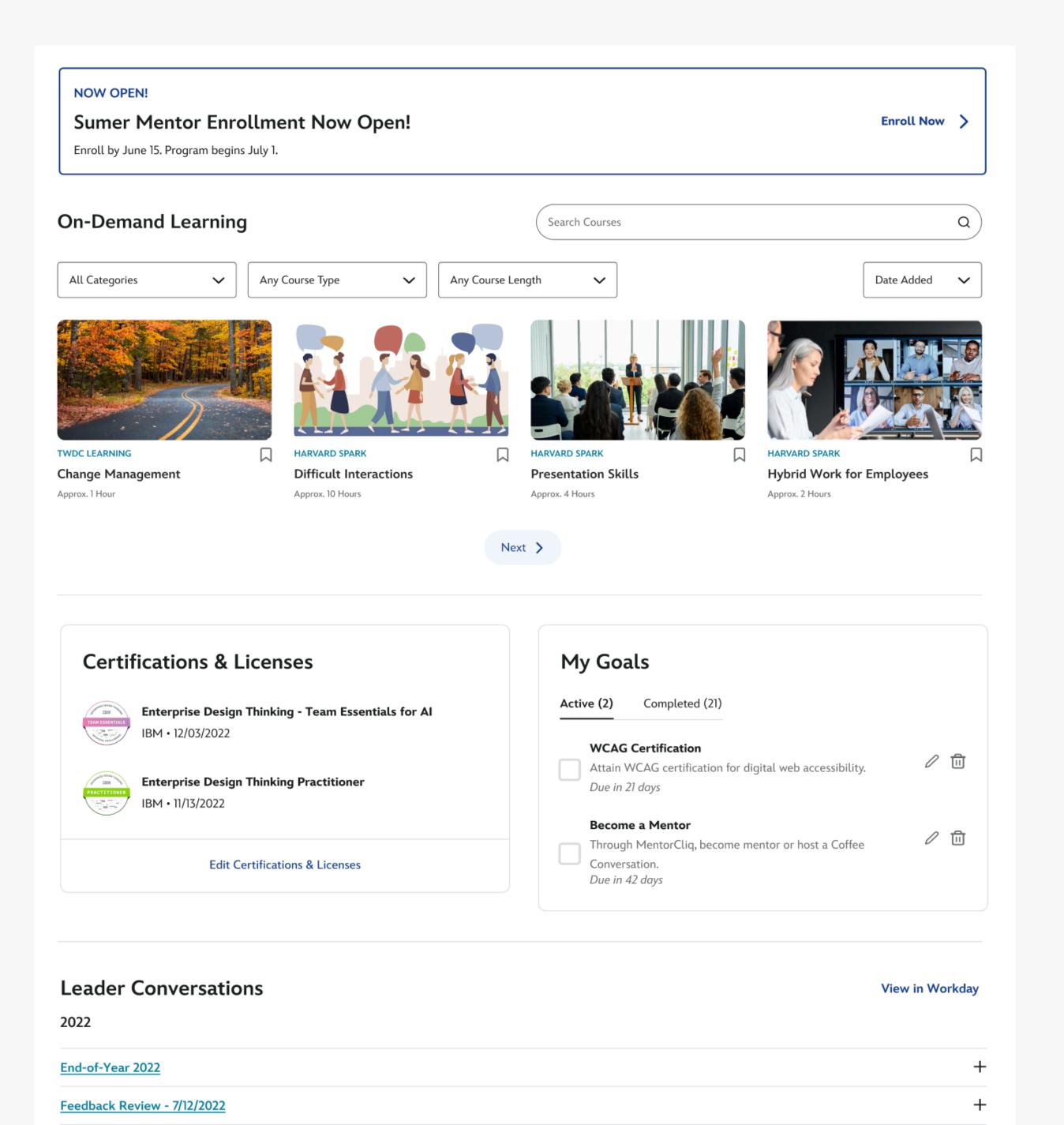
Individual Development

Relevant courses and interests at the employees fingertips through on-demand courses and webinars.

Curriculum & Goals

Set goals, steps to achieve them, and milestones along the way to support professional development.

View Learning & Development Tab



Notifications

Application Movement

The most significant notifications are application updates. These should be well-communicated with candidates.

Connections Hiring

When connections promote a job in their "I'm Hiring" section, you will know about it!

Profile Matches

If your skills and profile actively match with new roles in a week, you can be notified.

Notifications Congratulations! You're application for Principal Product Architect has been moved to the Interview phase. Keep an eye out for a message from the recruiter about next steps. X **Your Connection is Hiring** Sarah Miller, Sr Manager, Product & Development, is hiring a Product Designer II. my Disnep career View Job Posting X Your Profile Matched with Jobs Your profile matched with 6 open roles this week. **View Jobs** Close

Thank You.

